



# It's all about time!

## ALS SCANDINAVIA'S LOGISTICS SOLUTION FOR INTERNATIONAL CLIENTS

At ALS Scandinavia, we are constantly working on improving our customers' experience. As a result of our efforts, we are proud to present a new logistics solution developed for our clients situated outside Scandinavia. It's all about time!



Logistics play an important part in the process of getting your analysis results on time. Thanks to our new logistics solution, sending samples to our laboratories in Sweden has become cheaper, faster and easier!

Taking part of this solution is easy and comes with several advantages for you as a customer. No matter where in the world you are situated, using this service will guarantee fast transportation times using our courier's air transport services. Also, using this solution automatically allows you to take advantage of ALS Scandinavia's beneficial prices at DHL.

Yet another advantage of using this service is that it will save administrative time and costs as the transport is invoiced together with the final cost of the analysis. In other words, you will receive only one invoice instead of two and there is no need of having to pay for the transport in beforehand or spending valuable time ordering pickups over the phone.

Our delivery address is pre-defined in the courier online system meaning you do not have to consider details that are not directly linked to your parcel(s).

### How it works:

1. Visit our transport page ([www.alsglobal.se/en/customer-service/sending-samples-lu](http://www.alsglobal.se/en/customer-service/sending-samples-lu)), complete the contact information and click "Register". **Or** send an e-mail to [profile.lu@alsglobal.com](mailto:profile.lu@alsglobal.com) containing all mandatory information defined on the ALS Scandinavia transport page.
2. An e-mail containing a link to our courier online system will be sent to you. Click on the link and log in using the username and password included in the email.
3. Once logged in, click "Schedule pickup", fill out shipping details and define a pickup time.
4. Print the waybill and attach it to the transport box.
5. The courier will now pick up the transport box at agreed time and date!

The received username and password can be used to login to our courier online system many times and schedule multiple pickups.

For any questions regarding shipments of dangerous goods, please contact us.

Find out more at [www.alsglobal.se/en/customer-service/sending-samples-lu](http://www.alsglobal.se/en/customer-service/sending-samples-lu).

### Contact information

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